

Australia 4 Wheel Drive Rentals Terms & Conditions

Incorporating websites www.australia4tours.com + www.australia4tours.com.au + www.kakaduayersrocktours.com + plus all Australia 4 Wheel Drive Rentals managed websites)

Contract/Agreement: The contract is between Australia 4 Wheel Drive Rentals (Incorporating websites www.australia4tours.com plus all Australia 4 Wheel Drive Rentals managed websites) - either operator or agent - and any person (client) travelling or intending to travel on an itinerary or tour supplied. This agreement shall be interpreted in accordance with the law of the Northern Territory in the Commonwealth of Australia. The actions, claims, demands or suits arising out of this agreement shall be exclusively justifiable in the courts of the said territory. Australia 4 Wheel Drive Rentals has the sole authority to vary or omit any of these terms.

Quotations: All quotations are subject to availability of services quoted and are not guaranteed until the booking amount as per the clients quote is received, booking is confirmed and Australia 4 Wheel Drive Rentals receives the clients signed ticket confirmation form. Some quotations will have validity dates on them and if a booking amount as per the clients quote is not received by that expiry date then the quotation will automatically cancel without notification to you.

Bookings: To secure a booking, Australia 4 Wheel Drive Rentals requires a completed Booking Form or e-mail, or fax sent by the client, or the parent/legal guardian (if the client is under 18 years), and payment details (name on card, credit card number, expiry date). A booking is valid when Australia 4 Wheel Drive Rentals confirms acceptance and receives the clients signed returned confirmation in writing. Australia 4 Wheel Drive Rentals and the tour company reserve the right to decline any booking at their discretion.

Booking Amounts: Deposits or Full Payment: A deposit or full amount to Australia 4 Wheel Drive Rentals and/or to Australia 4 Wheel Drive Rentals and the supplier will be required to confirm any booking; the client will be notified in the quote of payment details. Booking Amounts: - Deposits or full payment conditions for certain products may vary and we will advise you in writing of these conditions at the time of quotation.

Final Payment: If a deposit is required only at the time of booking then usually Final payment is normally made 35 days prior to travel or the date of travel (Again the client will be notified of these details in their quote and ticket). No vouchers will be issued until final payment is received. Final payment conditions for certain products may vary and we will advise you in writing of these conditions at the time of quotation. In the case of non-payment of the balance by the due date, Australia 4 Wheel Drive Rentals will treat the booking as cancelled unless the client communicates to the contrary. Some operators will request the balance of payment at different dates prior to travel. If this is the case, Australia 4 Wheel Drive Rentals will advise you as soon as this is known.

Prices: All prices will be quoted in Australian Dollars for Australian services. Please use a currency converter to check the cost. All prices include Australia Goods and Services Tax of 10%.

Cancellations: Must be in writing and can either be per email, facsimile, or by letter. No cancellation will be accepted unless received in writing and received by us directly from you. The date that we receive the cancellation notice is the date that it is deemed cancelled.

Cancellation Policy: Australia 4 Wheel Drive Rentals will charge a minimum cancellation fee of AUD\$20.00 to cover banking and administration costs. Cancellation conditions for certain products will vary. As part of the Australia 4 Wheel Drive Rentals terms normally 15%-25% being part booking amount is non-refundable as well as the suppliers terms policy up to the Gross Tour Price (The 15% will be considered as credit towards a future booking made by Australia 4 Wheel Drive Rentals). Passengers should confirm prior to booking if they have any questions. Refunds will not be made for bookings cancelled due to inclement weather. Suppliers will impose their own cancellation conditions as well. We strongly recommend that you take out travel and sickness insurance, including cancellation insurance for [all](#) reasons!

Australia 4 Wheel Drive Rentals strongly recommends that travelers have a insurance policy that includes cancellation, bad weather, unforeseen travel interruptions and family emergencies.

Concerns: In the event that a client has a complaint about any of the travel arrangements, they must advise the relevant supplier at the time and inform Australia 4 Wheel Drive Rentals in writing. This will assist settlement of any grievance or complaint. Any disputes over the itinerary changes, quality, cancellation or class of tour or accommodation booked not available and condition of the product is between the client and the product supplier and as such, Australia 4 Wheel Drive Rentals cannot be held liable for any problem with the product supplied.

Injuries and losses: Australia 4 Wheel Drive Rentals accepts no liability for personal injuries and losses.

Choosing a trip: It is the client's responsibility to choose a trip within their capabilities.

Liability: Australia 4 Wheel Drive Rentals accepts no liability for any action or activity undertaken by the client arranged independently or Australia 4 Wheel Drive Rentals while on holiday. Australia 4 Wheel Drive Rentals shall not be liable to compensate clients for associated expenses incurred as a result of their booking. No refund will be made for any unused services that are included in the price. Australia 4 Wheel Drive Rentals accepts no responsibility for any loss or damage to personal belongings or luggage or for any injury or loss of any type whilst

on tour or arising from the use of third party supplier's services, such as camel ride services, accommodation, restaurants or local tour operators cannot be held responsible for passenger's failure to re-join tours where the company's instructions have not been adhered to. Accordingly, all costs incurred by passengers as a result will be at own expense.

Force Majeure: Australia 4 Wheel Drive Rentals including its websites www.australia4tours.com other managed websites shall not be liable hereunder by reason of any failure or delay in the performance of its obligations hereunder on account of strikes, shortages, riots, insurrection, fires, flood, war, storm, explosions, acts of God, governmental action, natural disaster warnings, terrorism, terrorism warnings, labor (labour) conditions, airline cancellations, earthquakes, material shortages, or any other cause beyond the reasonable control of such party.

Seasonal and cultural conditions: Kakadu National Park, Uluru (Ayers Rock), The Olga's are 'Subject to seasonal and cultural conditions and national park requirement'.

Rates and Conditions: Quoted in our brochures and/or documentation are subject to change without notice.

Disclaimer: Illustrations and text in any of our brochures/documentation/web page are representations only of the product depicted. Variances in actual products offered could occur due to modifications and/or upgrades to the product design. Some photos offered are to describe the area and the tour may not actually visit that destination. Please read your itinerary for clarification.

Security

This site has security measures in place to protect the loss, misuse and alteration of the information under our control.

Security

When we collect personal information reasonable steps are taken to keep that information secure and to protect that information from misuse or loss and from unauthorized access, modification or disclosure. Please note however that total security of data transmission over the internet cannot be guaranteed as being completely secure. Hence, we cannot guarantee and we do not warrant the security of information transmitted to us over the internet and you acknowledge that you do so at your own risk.

What about Our Advertisers and Business Partners?

This Privacy Policy only relates to our sites. You should be aware that we are not responsible for the practices of our advertisers or business partners. Our site may contain links to other sites. You should check their privacy policies before providing personally identifiable information to them or any other third party.

Disclaimers

While every effort has been made to provide the most accurate information we advise that Information on this web site may contain technical inaccuracies or typographical errors. www.australia4tours.com (Australia 4 Wheel Drive Rentals) may at any time and without notice make improvements and/or changes in the products and/or the programs described in this information. www.australia4tours.com makes no representations in any way about any other web sites which you may access through this web site or our sub-sites.

When you access a website via a www.australia4tours.com web site, please understand that it is independent from www.australia4tours.com, and that www.australia4tours.com has no control over the content on that web site. In addition, a link to a non-www.australia4tours.com web site does not mean that A4WDR endorses or accepts any responsibility for the content, or the use, of such web site.

In no such way or event will Australia 4 Wheel Drive Rentals be liable for any direct, indirect, special or other consequential damage or damages for any use of this website or web sites belonging to Australia 4 Wheel Drive Rentals Group or any use of hyperlinked websites including, without any such limitation, of any profits, business interruption, loss of programs or other data on your information handling and management system or furthermore otherwise. This is even if we are expressly advised of the possibility of such situations of damages should they occur

Can We Change This Policy? In order to reflect the fact that our business is growing constantly, we reserve the right to change this policy at any time.

AUSTRALIA 4 WHEEL DRIVE RENTALS

Australian Business Number 54 561 356 425
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Darwin, Northern Territory, Australia 0801

Licensed Northern Territory: Australia - Travel Agent: Number NT094

Incorporating

www.kakaduayersrocktours.com

www.australia4tours.com

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